

Frequently Asked Questions:

Q: What time in GMT can I expect the next update?

A: All signals are generated and updated every 12 hours: 10:00 GMT and 22:00 GMT.

<http://www.greenwichmeantime.com/>

Q: What does Stop-Loss Order mean?

A: An order placed with a broker to sell a security when it reaches a certain price. A stop-loss order is designed to limit an investor's loss on a security position. Also known as a "stop order" or "stop-market order". Setting a stop-loss order for 10% below the price you paid for the stock will limit your loss to 10%. This strategy allows investors to determine their loss limit in advance, preventing emotional decision-making.

Q: What is Forex?

A: Forex is the immediate buying of one currency and selling of another and it is traded in pairs.

Q: What trading pairs do we use?

A: We trade with the currencies that are economically and politically stable, these include EUR/USD, GBP/USD, USD/JPY, USD/CAD, AUD/USD, NZD/USD as well as GOLD.

Q: What should I do if I miss a signal?

A: It depends by how much you missed it. If at the time you saw a signal the market price is within 10 pips of our entry then it is reasonably safe to take the signal.

Q: Regarding today's signals. USD/JPY has triggered stop-loss and GBP/USD and EUR/USD are still open. Am I correct?

A: Yes. All signals must remain open until they meet a target, stop loss or are closed during the next update in 12 hours. When JPY hit stop-loss other trades must remain open until 10 GMT.

Q: Should I close the previous EUR/USD, GBP/USD position at current levels or wait for target?

A: It is always up to you when to close the position. But we recommend closing them when a signal hits a stop-loss or target level.

Q: How will I receive signals? Via sms /email/member area?

A: We send you the signals by email or SMS to your mobile phone

Q: When logging into the member area, I can't see active signals or all the signals. Why?

A: If there are no active signals, nothing will show in the member's area. You will also receive an email

saying there are no new signals.

Q: There are new signals on the website member's area but I have not got anything by email.

A: Please make sure that all currencies are selected in your profile.

Q: How often are signals updated?

A: Every 12 hours. 10:00 and 22:00 GMT time.

Q: How fast do the signals appear on the website?

A: Our signals appear within 15 min after 10:00 GMT and 22:00 GMT

Q: Do you provide exact limit and stop loss orders each time a new trade is issued?

A: Yes we do. We give exact entry level, stop loss price, and target .

Q: If in 30 min the price is still the same as trigger price, can I enter?

A: Ideally you should be waiting for a signal, then trade it once it appears. If you miss a signal and the trigger price is the same or better you can still enter the signal.

Q: If I miss the exact entry that is shown on the website, what should I do?

A: You always get the exact price, however you can enter into short term signals with +10 or -10 pips from trigger price.

If you miss entry you can:

-put a limit order at the exact trigger price

-enter a trade within 5-7 pips difference from the trigger price

-you can buy at the lower price or sell at the higher price if the market offers

Q: What lot size do you recommend us to use, does it depend on different amounts of capital in our account? ie. 1%, 2.5%, etc?

A: We recommend to use not more than 4% margin on all account sizes.

Q: How much variation is there usually between the time that the signals are generated and displayed, and the actual bid / ask price on the current market at that time?

A: All signals appear within 10 minutes. Our trades target profit on average of 100-150 pips and last for 12 hours. In this case it is not a concern to miss 5-8 pips while executing trades.

Q: How do I calculate the amount I should trade with?

A: We recommend not to risk more than 4% of your account size on a single trade. For example, if you have \$10,000 account then your trading size for every trade should be 40,000 lots.